

Energy & Environment Policy

The transport sector is responsible for the largest share of the UK's greenhouse gas emissions, accounting for just over a quarter of the nation's total emissions. However, for each passenger kilometre travelled, trains produce less carbon dioxide than either cars or aeroplanes - a major factor in our customers' decision to travel with us.

Our Energy & Environment Policy recognises the role of London North Eastern Railway in supporting the decarbonisation of the UK transport sector, both through reducing the environmental impact of our own operations and through supporting more people to travel by rail. This Policy and the following aims support LNER's strategic direction and commitment to being a Responsible Business.

Our Aims:

- **Promoting rail as a more sustainable way to travel:** We'll encourage more people to shift their journeys to rail and help our customers start and complete their journeys in sustainable ways
- **Working towards net zero:** We'll work to reduce the energy consumption and carbon emissions of our trains, buildings, and the products and services we procure as we continue our journey to becoming a net zero carbon business
- **Doing more with less:** Ensuring that we use resources sustainably by encouraging efficient project design, reducing the volume of waste we produce, recycling more and avoiding sending waste to landfill
- **Preventing pollution and protecting our environment:** We will take steps to minimise our pollution and ensure that we're ready to deal with pollution incidents. We will review our process and projects to further mitigate the impacts on our local environment
- **Being a good neighbour:** We will mitigate noise and nuisance from our sites and play an active part in the communities who are influenced by our activities
- **Staying compliant:** We will comply with energy and environmental legal and other requirements that affect us and the requirements of those who regulate us
- **Environment 'built-in':** We'll consider the environmental impact and energy performance of our new projects, products, services and suppliers throughout our investment and procurement processes
- **Monitoring and reporting:** We'll monitor our environmental impact to help us understand our performance, set challenging objectives and targets, and develop the systems that help us continually improve. We'll report our performance publicly each year
- **Working with our employees, tenants and service partners:** We'll use effective training and clear communication to work towards a shared set of environmental aims
- **We commit to continual improvement** of our environmental and energy performance and to the provision of resources and information to achieve these improvements and realise our objectives and targets

We use our Policy aims to help us set our environmental objectives and will review our Energy & Environment Policy again in 2025, and in the event of changing circumstances such as legislative or organisational changes.

Our Employees are encouraged to report environmental issues through our Close Call app, and to report any malpractice or wrongdoing that is in the public interest through our Speaking Up Policy channels.

David Horne
Managing Director

